1. Open **Software Center** by clicking on the **Start menu** in the bottom left hand corner of your screen.

2. Click on the **Software Center** tile (usually located between Microsoft Edge and Windows Store).
3. In the top right-hand corner of **Software Center**, type “**makerbot**” in search bar and press enter.

4. All options for MakerBot will appear. To begin the removal, click on the **MakerBot Desktop 3.9** icon.
5. If MakerBot 3.9.1 is installed on your computer, but you do not see the uninstall option, press the **Install** button to refresh Software Center. The system will then recognize that the software is there.

![](image1.png)

6. After the refresh, the button will change from **Install** to **Uninstall**. You will then be able to remove MakerBot 3.9.1. Click the **Uninstall** button.

![](image2.png)

7. Once MakerBot 3.9.1 is uninstalled, you must restart your computer before attempting to install the new version of MakerBot Desktop.